



N-CENTRAL

Complete, integrated IT automation toolset for managed service providers and IT departments.

- ✓ MANAGE MULTIPLE NETWORKS AND SITES FROM A SINGLE INTERFACE
- ✓ REMOTE CONTROL ACCESS TO ANY DEVICE ANYTIME, ANYWHERE
- ✓ MONITOR AND MANAGE HARDWARE AND SOFTWARE IN VIRTUAL ENVIRONMENTS
- ✓ MOBILE ACCESS TO N-CENTRAL CONSOLE FROM IOS4 OR ANDROID DEVICES

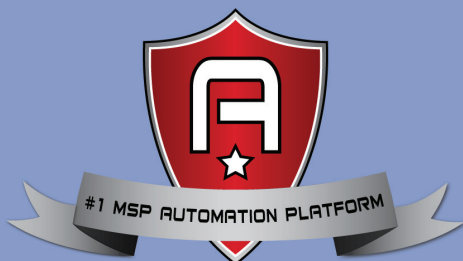
“WITH N-ABLE, IT IS TRULY A PARTNERSHIP, NOT JUST A VENDOR-CUSTOMER RELATIONSHIP.”

- Don Reed, CEO & Chairman, Unicom

- » N-central is used by more MSPs and IT service providers globally to drive their managed services business than any other Remote Monitoring and Management Automation Platform to achieve productivity gains and the highest technician utilization rates.
- » Gives MSP's and IT service providers unmatched flexibility to meet end user needs irrespective of their IT maturity using Essential and Professional License options.
- » Integrated IT Technical Runbook enables technicians to define best practice operating procedures and configuration standards for delivering remote IT services.
- » Supported by industry leading business transformation services the fastest and easiest onboarding process and the ability to quickly generate new predictable recurring revenue.
- » Significantly reduce network and system downtime
- » Build stronger relationships with customers through proactive service delivery and performance reports that validate actions taken and problems averted
- » Reduce the volume of “nuisance” calls received by help desk technicians

KEY BENEFITS

- » Automate many routine processes including: updating patches, resetting passwords, running defrags, application deployments, performing asset management and updating software, endpoint security - and many other tasks.
- » Lower service delivery costs: by automating services remotely and maximizing technician utilization rates
- » Increase profit: automation of services and better utilization rates means fewer technicians managing more customers
- » Improved business valuation: N-central enables IT service providers to generate an annuity based revenue stream based on a steady, guaranteed monthly revenue stream rather than ad-hoc projects and sales
- » Manage more remote devices quickly and cost effectively - multiplatform support combined with cloud based remote control enables any device to be controlled from any Java compatible system
- » Manage and monitor key operational parameters on virtual machines
- » Take advantage of powerful reports to reduce the time required to deliver a broad range of IT services - with the option to augment N-central's performance reporting capabilities with N-compass



www.n-able.com

N-central delivers the features and functionality needed most by MSP's and IT service providers.

Architecture - The N-central architecture is designed to provide simple and scalable remote management of one or many remote or local networks. N-central offers secure, scalable and effective management of your network infrastructure at the lowest possible costs (overhead) to you.

Multi-Level Management - Whether you need to manage at the customer, organization, division or department level the N-central product delivers the appropriate level of control.

Remote Monitoring - N-central console provides the ability to easily onboard and monitor the availability and performance of any IP-enabled device and take control when required.

Remote Management - tools for securely connecting to and performing scheduled and ad-hoc management tasks over a range of device classes.

Remote Control - Securely connect directly to the desktop of the remote device using NTR's agentless cloud technology, eliminating the need to use SSH tunnels, reducing connection times and uptime.

Remote Automation - with advanced filtering that maps to IT processes and efficiently automates routine IT tasks including defragging, auto restart, back-ups, and end point security and other manual tasks

Integrated data backup and restore - Backup Manager is now fully integrated with N-central. This simplifies the tasks of deployment, monitoring, and management of customers data protection needs. Additional services and reports have been added to simplify the management and reporting of backup activities.

Virtual Machine Management

- Detect, manage and monitor VM-Ware instances. N-central monitors the key hardware components of ESX and ESXi servers to proactively warn you when a hardware-related problem may occur. Enabling you to identify and fix the problem before it affects the guests being hosted on your customer's virtual infrastructure.

Remote Support - tools to provide the core functionality required to effectively manage end-users and deliver more than 90 percent of services remotely

Technician Mobility - Technicians can access N-central from any iOS4 or Android device. Enabling them to log in and ability to drill down to see and respond to all alerts and activities without being next to the N-central console, increasing their efficiency

Tactical Reporting - fingertip access to a library of more than 40 pre-built real-time reports that automatically collect and display data on a broad range of operational IT issues

Self Healing - N-central can automatically resolve issues on remote devices, so that technicians don't have to. Administrators can pre-configure responses to specific types of failures. When a specified failure is detected by N-central, the system will automatically execute a service restart or script that has been configured by the administrator to remediate the issue.

Patch Management - N-central distributes patches on Windows devices through its integration with Microsoft's WSUS application. With the integrated solution, you get the best of both worlds - a centralized, Web-based patch monitoring, distribution and reporting system with the ability to manage patches across multiple end users in multiple locations.

Task Automation - Powerful script execution allows you to schedule and execute remotely any task that can be automated through a script. N-central supports Batch Files, VB Scripts, and Powershell Scripts, and ships with a large library of preconfigured scripts.

Software Distribution - Automatically distribute software to Windows devices under management - instantly or at a scheduled time. Software distribution can be conducted on devices both inside and outside the network.

Interoperability - Leverage the functionality of leading third-party tools and N-central's multi-tenant management capabilities to drive efficiency, optimize workflows and provide centralized reporting.

Advanced Reporting - N-compass™, N-central's optional high-performance reporting system, generates reports that enable IT departments to demonstrate the performance of network infrastructure under their management and the value of the services they deliver.

Optional N-central Modules

- » Security Manager
- » Policy Manager
- » Backup Manager
- » Audit Manager
- » Netflow Manager
- » Report Manager

