



WHAT'S NEW N-CENTRAL

Complete, integrated IT automation toolset for managed service providers and IT departments.

- ✓ INTEGRATED BACKUP AND RESTORE FEATURES
- ✓ CLOUD BASED REMOTE CONTROL
- ✓ NEW API SUPPORT
- ✓ AGENT AND PROBE UPGRADES
- ✓ EXCHANGE 2010 SUPPORT
- ✓ MORE TECHNICIAN FRIENDLY FEATURES
- ✓ MAC OS X SUPPORT CHANGE

"...THEY UNDERSTAND US AND INVEST IN OUR BUSINESS... WHILE HELPING US TO OPERATE MORE EFFECTIVELY, EFFICIENTLY AND PROFITABLY."

- Kevin Crowe, Director of Managed IT Services, Long View Systems

Integrated data backup and restore

- Backup Manager is now fully integrated N-central. This simplifies the tasks of deployment, monitoring, management of customers data protection needs. Additional services and reports have been added to simplify the management and reporting of backup activities.

Backup Manager | Replication

- Two additional monitoring services have been added to N-central 8.2 to provide comprehensive monitoring on Replication and High Availability configurations.

Cloud-based remote control - Now connects directly to the desktop of the remote device using NTR's agent-less cloud technology, eliminating the need to use SSH tunnels, reducing connection times.

New API's - Asset Data - Greater access to asset data by using the API to query the N-central server.

Customer Creation API - enables an IT provider to create sign up forms to enable users and customers to sign up for trial accounts on their N-central server to evaluate service offerings.

Agent and Probe upgrades

- Enhancements have been made to reduce bandwidth used when performing agent upgrades. To ensure the best performance and experience to users the latest Agents are automatically deployed when available.

Winning the hearts and minds of Techs

- This release includes new features that have been added to make the life of technicians even easier. Scheduled tasks are now automatically given a name, reducing time when creating quick, one-off scheduled tasks. Also, the "Show Password" feature is now only enabled when modifying a password.

MAC OS X support changes

- Support has been added for OS X 10.7 in this release.

Exchange 2010 support - The "email protection" component of Endpoint Security now supports Exchange 2010.



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