

### Security always involves risk.

Make sure you reduce risk across

# THREE DIMENSIONS:







Know the signs of a **vendor** that takes



- Strong tech investments
- An organizational culture of security
- Security personnel (for example, a security team on call with a clear escalation policy)
- A published trust or resource center



#### Avoid companies with:

- Anything "off" about their website (for example, out-of-date copyrights in the footer)
- Missing security features in the products during trials (for example, no multifactor authentication)

#### Your security

## MUST BE STRONGER

than that of your customers.

# Take the following steps (at least):

- Write down internal business processes
- Use secure, up-to-date, non-legacy tools
- Employ strong endpoint protection driven by Al and machine learning
- Track what's on the network and reduce your attack surface via asset management
- Follow strong onboarding and offboarding policies
   (and use identity and access management tools to help, if needed)
- Enable multifactor authentication
- Enforce strong network access controls
- Have a good VPN for anyone working remotely
- Deploy a password manager to enforce credential best practices

While some customers may be cost-sensitive, it's better to set a



- Endpoint protection (preferably an Al-driven endpoint detection and response tool) to prevent new endpoint threats
- **Email protection** to prevent email threats, like phishing, spam, and business email compromise
- DNS filtering that uses Al recognition to keep users off unsafe sites
- Cloud/SaaS security (especially configurations and credential management) to protect cloud services
- Vulnerability scanning to find potential issues like unpatched software or misconfigurations
- Backup to bring people back up and running in the event of ransomware or another data deletion
- Phishing simulations and security awareness trainings to keep end users vigilant against threats



Get the **protection**, **support**, and **education** you need to own the risk conversation with your customers.

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