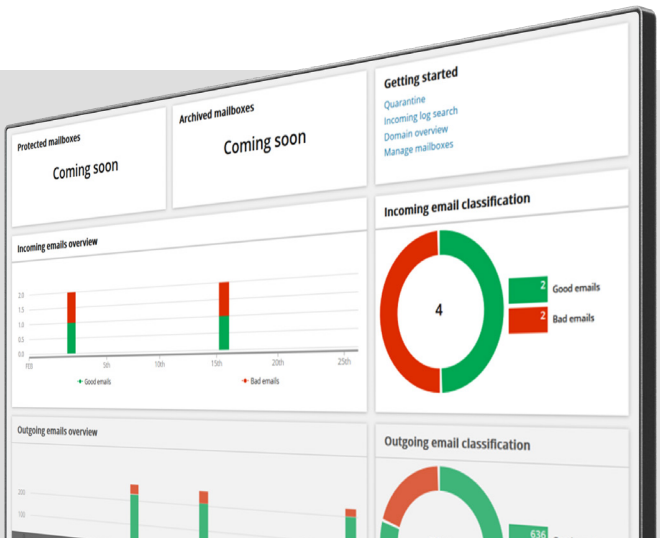
N-ABLE™

DATASHEET

N-able Mail Assure

Help keep customers safe and productive with email security built on collective intelligence

N-able™ Mail Assure cloud-based email security helps your customers stay in control and protect their inbound and outbound email using collective threat intelligence, 24/7 email continuity, and long-term email archiving.

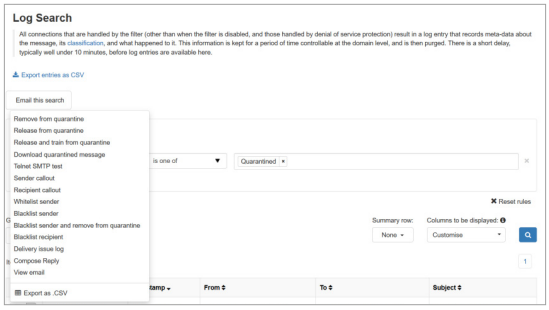


Advanced threat protection for your customers' inbound and outbound email

- Protection through collective intelligence incorporates data from over 23 million mailboxes to defend against email-borne threats.
- Real-time pattern threat recognition leverages various filtering technologies to capture known, emerging, and targeted attacks.
- Near 100% filtering accuracy helps block email threats and gain customer trust.
- Abuse management reveals users and accounts sending out spam to help prevent IP blocking and damage to company reputation.

Maintain business productivity

- 24/7 built-in email continuity helps keep email available.
- Continuity capabilities allow users to continue to receive and send email during email server outages or downtime.
- Web-based networking tools help diagnose issues and increase visibility into server downtime and outages.
- Mobile device accessibility enables users to send and receive email, even if they don't have their computer.



Power to view, release, approve, or block messages in the spam quarantine

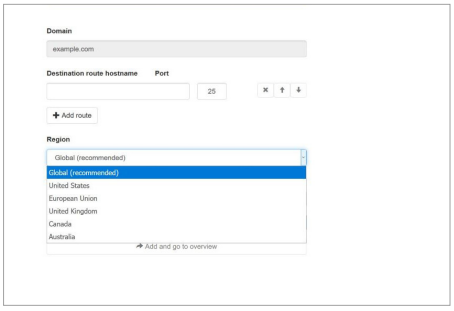
Continue to send email during server outages or downtime

Store email beyond your primary email service's retention period with encrypted, long-term email archiving

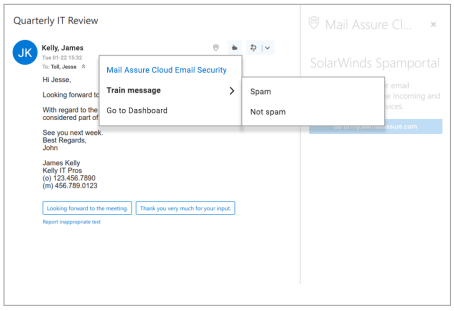
- Long-term email archiving reduces the chances of customer data loss.
- Robust encryption in transit (using TLS encryption) and at rest (using AES encryption) helps keep data safe.
- Compressed storage for inbound and outbound emails keeps local infrastructure storage costs low—and boosts IT system performance.
- Journaling support allows users to easily retrieve emails from existing Microsoft® environments.

Keep your customers safe on Microsoft Office 365

- Increase email protection and continuity for Microsoft 365™ users with proprietary filtering technology—with near 100% accuracy.
- The Microsoft 365 Sync wizard simplifies onboarding multiple Microsoft 365 users.
- Automatic synchronization of new Microsoft 365 mailboxes, distribution lists, and shared mailboxes improves efficiency.
- Seamless integration via a Microsoft 365 add-in gives Microsoft 365 users added control and visibility over their email flow.



Multiple storage locations help meet geographic storage requirements



Train messages as "spam" and "not spam" from Microsoft 365 applications

Features at a glance

Cloud-Based Email Security

- **Collective threat intelligence and machine learning** help protect email against spam, viruses, malware, ransomware, phishing, social engineering attacks, impersonation, spoofing, business email compromise, and other email-borne threats.
- **Quarantine management** gives users the power to view, release, approve, or block messages.
- **Attachment and macro blocking** help protect against zero-day malware.
- **Support for SPF, DKIM, and DMARC** helps protect against spoofing and display name spoofing.

24/7 Built-In Email Continuity

- **14-day email queue support—** even if the primary service is offline for two weeks, Mail Assure will continue attempting to deliver and store emails in the incoming delivery queue.
- **Full fallback MX** service helps ensure emails are delivered.
- **Web-based access** so users can continue to receive, send, and reply to email.
- **Easy access** to archived emails and the email quarantine.

Mail Assure for Microsoft 365

- **A Microsoft 365 Sync** wizard, with automatic synchronization options, simplifies the onboarding of multiple Microsoft 365 customers and improves efficiency.
- **Seamless integration** with an easy-to-install Microsoft 365 add-in allows users to report "spam" and "not spam" messages from Outlook® window, on the web, macOS® or Windows PC, iOS®, iPadOS®, or Android®, at no additional cost.
- **Single sign-on (SSO)** for Microsoft 365 Apps and Azure® Active Directory® to the Mail Assure interface allows users full transparency and control over their email flow.
- **Built-in email continuity** fallows users to continue to receive, compose, and send email in the case of Microsoft 365 outages or downtime.

Robust Encrypted Email Archiving

- **Compressed storage** of all inbound and outbound emails to keep data usage and costs low.
- **Import and export data** capabilities from other solutions or existing infrastructure simplify migration of archive data.
- **Custom retention period** to give you the control to meet individual customers' requirements, and journaling support to help you easily pull emails from existing Microsoft environments.
- **Multiple storage locations** around the world help you meet geographic storage requirements.

Country	HIPAA	ISO27001	ISO9001	NIST 800-53	PCI DSS	SOC 1 TYPE II	SOC 2 TYPE II
Australia		x			x	x	x
Belgium		x					
Denmark		x			x	x	x
France		x	x		x	x	x
Germany	x	x	x		x	x	x
Italy		x	x		x	x	x
Netherlands		x	x		x	x	x
UK	x	x	x		x	x	x
Canada	x	x		x	x	x	x
USA	x	x	x	x	x	x	x

** Other location-specific certifications exist, above table contains most requested

Benefit from a highly redundant, available cloud infrastructure with globally distributed data centers.

Additional Features

- **Multitenant interface** with predefined settings, reporting, and views— designed for your technicians and end users—simplifies managing customers.
- **Multilingual interface** allows you to use Mail Assure in any of these languages: English, Danish, Spanish, Portuguese, Greek, Swedish, French, Finnish, Russian, Turkish, Japanese, Polish, Dutch, Hungarian, Portuguese-Brazilian, Italian, German, and Norwegian.
- **SSL/TLS traffic encryption** enables Mail Assure email communication to be safely processed and transmitted.
- **Custom filtering rules** help administrators create filtering rules that apply to all domains linked to a specific admin.
- **Advanced log search functionality** allows users to search and view their email traffic using a variety of query rules and criteria (i.e., quarantined, delivered, etc.) in the advanced log search.
- **Block and unblock management** means users have added control over their own email flow.
- **Automated abuse report generation** helps IT teams easily spot users and accounts sending out spam from networks, so they can be locked.
- **Optional custom branding** means name, logo, color scheme, and icons to help keep your brand front and center.

"Spam protection is great. I needed to find something that would stop spam email from coming to the end user. After researching several companies, N-able ended being the more superior product. Glad I made the change. Very easy to use after initial configuration. I haven't had any issues with spam emails."

– Dennis Moloney
network administrator, Newport Systems Inc

"Our clients face spam issues daily. Being able to provide an email security solution like Mail Assure—that seamlessly fits into our existing product portfolio—without causing any disruptions in our client's business activities whilst rolling it out was key."

– Brett Sinclair
senior account manager, DataQuest

Try it free

30 days, full version

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