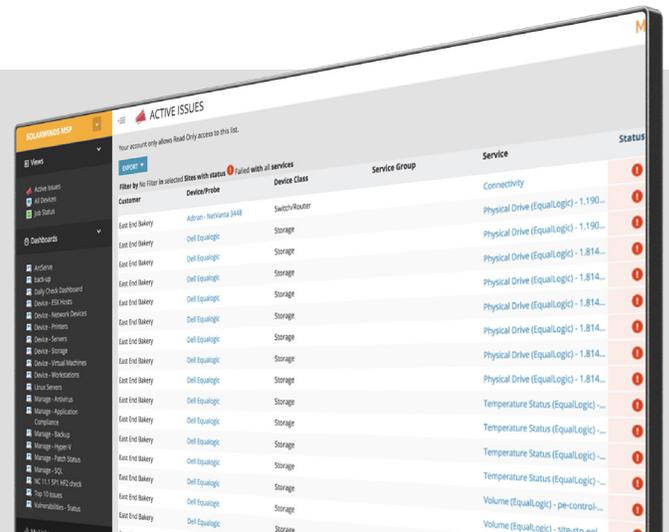


N-able N-central

United IT management

The N-able™ N-central® platform helps IT departments conquer IT complexity, increase productivity, and safeguard their IT environment.



These days, your end users utilize multiple devices, BYOD, or a mix of the two. That means your time and resource-strapped IT department is likely busier than ever. You have to monitor and manage those devices, as well as an increasingly complex network, end user tickets, and endpoint security.

N-able N-central software helps you bring complex networks and processes under control. Discover, manage, monitor, and fortify your entire network—all from one web-based console.

On top of that, you can increase technician efficiency through easy-to-implement automation. For example, you can preconfigure or update devices in bulk (even across multiple locations) using profiles, rules, and filters. N-central supports all types of devices—workstations, virtual machines, servers, routers, switches, smartphones, tablets, printers, and IoT devices—and is available hosted or on-premises based on your needs.

Key benefits

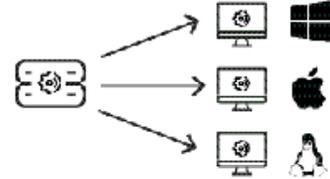
- Boost efficiency with sophisticated automation tools
- Increase visibility and control with critical information in a single console
- Enhance data and threat protection
- Resolve issues faster with information at your fingertips
- Improve uptime with proactive alerts and self-healing capabilities
- Automate your daily operations and focus on higher-priority projects

Automated monitoring and management

IT support teams are responsible for managing and maintaining all aspects of their organization's network. In addition, they have to be able to troubleshoot and respond to any issues across their entire network. There's not a moment to waste. N-central not only provides the tools to deliver high-quality monitoring and support but automation to make sure your time is spent on higher-priority projects, not wasted on repetitive tasks.

1 AUTOMATED ONBOARDING

N-central can automatically discover and onboard your end user's devices and apply monitoring best practices.



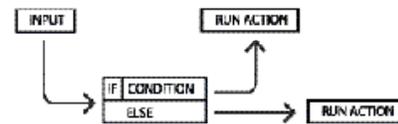
2 AUTOMATED SETUP

Automatically install antivirus and patches and configure backup.



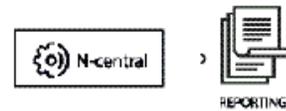
3 AUTOMATED MAINTENANCE

Use our vast library of scripts or easily build your own with a drag-and-drop interface—no prior programming or scripting experience required.



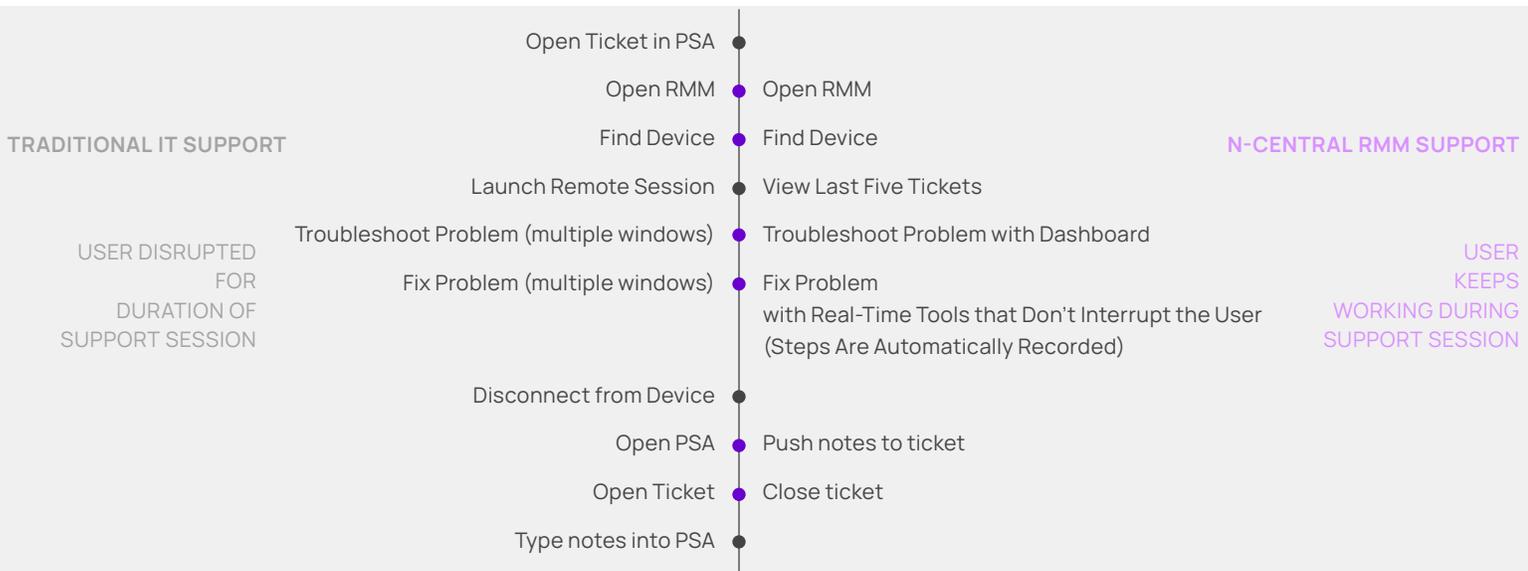
4 AUTOMATED REPORTING

Regularly show stakeholders and management the value of your work.



A better way to support end users

N-central helps you deliver faster and more effective service by providing technicians with an extensive remote support toolset. Now, you can troubleshoot and resolve problems behind the scenes without interrupting other employees.





Additional features

N-central can support even the most demanding IT environment, using automation to save you time.

Support effectively

- Alerts: Focus on high-priority issues first and resolve small problems before they become big
- Remote support: Directly access machines using our fully integrated Take Control* solution
- PSA integration: N-central integrates with ServiceNow® or in-house ticketing systems, so you can save time creating, updating, and closing tickets
- Mobile app: Support end users wherever your day takes you using our Android® or iOS® mobile app

Monitor extensively

- Visibility and control: Remotely monitor workstations, virtual machines, servers, switches, routers, firewalls, and mobile devices across operating systems and platforms
- Network topology mapping: Auto-detect and map your environment
- Network path connectivity: Get visibility into the infrastructure and network performance beyond the firewall with NetPath™*. Set thresholds for packet loss and latency and identify trouble spots and outages

Automate efficiently

- Automation manager: Eliminate routine tasks using our library of scripts or create your own with our drag-and-drop interface
- Discovery and deployment: Discover, import, and configure new devices automatically
- Patch management: Control and approve patches for all end-user devices and set auto-approvals for key update types
- Self-healing: Let N-central provide your first line of support by taking action to solve problems

Defend comprehensively

- Virus and malware protection: Automatically deploy and manage BitDefender® AV software
- Data backup: Direct-to-cloud, one-click backup for all of your managed devices using N-able Backup*
- Email protection: Protect employees from phishing, spoofing, spam, social engineering attacks, impersonation, and other threats with N-able Mail Assure*
- Endpoint Protection: N-able EDR* uses behavioral learning to detect threats and can initiate automatic rollback to minimize their impact. Fully integrated, so you can easily deploy and manage using N-central
- Disk encryption: Leveraging Windows® BitLocker®, N-able disk encryption manager* renders data on devices unreadable to unauthorized users
- Password management: Control password access to devices, networks, and applications while organizing and storing vital documents and information with N-able Passportal™ + Documentation Manager*

System requirements

DEVICE QUANTITY	CPU	RAM	HDD
1,000	2 Cores	4 GB	75 GB
3,000	4 Cores	8 GB	150 GB
6,000	8 Cores	16 GB	300 GB
9,000+	Additional configurations available on request		
Processor	Intel® Xeon® 55xx series or later		
Network	100 Mbps		
Operating System	Red Hat® Enterprise Linux 6 (x64) Visit: http://hardware.redhat.com/ to verify server hardware is supported		

DID YOU KNOW:

You can install N-central on a physical server or in a VMware® or Hyper-V® environment, or you can host it on Microsoft® Azure® or Amazon® AWS®.

* Billed separately



Frequently asked questions

What can I monitor with N-Central?

N-central will automatically detect almost any IP-connected device, and with hundreds of built-in monitoring services, we can monitor just about anything.

Is it difficult to get started With automation and scripting?

No. Our drag-and-drop automation builder lets you build automation typically in minutes—no programming or scripting experience necessary.

What reports can be produced?

You can store up to seven years of historical data with report manager, and you can produce detailed technical reports to consultative- and executive-level business reports.

Can you help me get set up?

Yes. Our dedicated onboarding team can help you deploy to the very first device using our best-practice deployment methodologies.

Can N-Central handle all of my devices?

Yes. N-central is used by thousands of technicians to monitor large, complex environments. Some of our IT pros monitor as many as 25,000 devices.

Can I remotely connect an end user's machine through a firewall?

Yes. Whether it's a firewall or a roaming laptop, we provide various methods for you to connect to and support your colleagues remotely

“With [N-central's] Automation Manager, it's astonishingly easy to script tasks—that's a big help for our first- and second-level support technicians.”

– Oliver Kaspar
Cofounder, Softbox

Try it free

30 days, full version

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