Automation Manager

A feature available with N-able N-central

Automation Manager is an integrated core component of the N-able service automation platform. Easily drag and drop over 600 elements to create automation policies to deliver standardized IT processes. Automation Manager streamlines business operations by enabling the creation and delivery of repeatable processes with a powerful tool anyone can use without prior scripting knowledge. Tightly integrated with N-able™ N-central®, Automation Manager expands on the N-central software's already powerful management capabilities.

KEY BENEFITS

- Automate device maintenance processes
- Apply device optimization configurations
- Conduct in-depth device diagnostics
- Automate issue troubleshooting and remediation

Standardize your device maintenance, device optimization, and remediation processes with an intuitive drag-and-drop GUI interface. Automation Manager allows users to visually create powerful, multistep policies without any prior scripting knowledge by leveraging a vast library of predefined automation objects, each responsible for performing a specific task.

You can link automation objects to run in sequence or through the use of conditional operators that create multiple execution paths based on the results of previous automation object executions.

Automation Manager allows you to optimize your IT support processes while helping you reduce expenses.
Advantages

MAXIMIZE TECHNICIAN EFFICIENCY THROUGH AUTOMATION
Performing mundane tasks manually is not cost-effective and can be tedious. Automating where possible relieves the technician to perform higher-value work. Automating also helps improve scalability, repeatability, and quality of IT service delivery.

STANDARDIZE IT PROCESSES
Documenting and automating IT service delivery is your best assurance that you complete tasks against your standards. Leverage the knowledge of your best technicians by capturing their best practices in automation policies any technician can deploy and execute.

NO PRIOR SCRIPTING KNOWLEDGE
The drag-and-drop GUI design environment makes it easy to modify an existing policy template or create a policy from scratch. Dragging objects onto the design canvas and linking to other objects is easy. Including decision logic for the control flow of the policy is as easy as filling in the blanks.

Get all the control and flexibility of PowerShell® without learning to code, or take things to the next level by dropping in your own PowerShell script.

About N-able

N-able empowers managed services providers (MSPs) to help small and medium enterprises navigate the digital evolution. With a flexible technology platform and powerful integrations, we make it easy for MSPs to monitor, manage, and protect their end customer systems, data, and networks. Our growing portfolio of security, automation, and backup and recovery solutions is built for IT services management professionals. N-able simplifies complex ecosystems and enables customers to solve their most pressing challenges. We provide extensive, proactive support—through enriching partner programs, hands-on training, and growth resources—to help MSPs deliver exceptional value and achieve success at scale.

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