Management for Mac Devices
A feature available with N-able RMM

Monitor, Manage, and Protect Mac Devices in N-able RMM

N-able™ RMM is designed to offer a seamless experience for monitoring, managing, and protecting devices—all from one unified dashboard. In addition to Microsoft® Windows® and Linux® devices, MSPs can also support Mac® devices across their customer environments. Help protect customers from data loss by backing up important documents to make them easily and quickly recoverable. Additionally, protect Mac devices from cyber threats with robust antivirus.

Manage and monitor Mac and Windows devices from one dashboard

- Save time by using the same tools for Mac and Windows devices.
- Simplify managing Macs with automation. Use or modify premade templates for routine tasks or upload your own scripts.
- Take advantage of seamless patching and upgrades. We test patches for stability before releasing them to you.
- Provide better, more consistent customer service. RMM is fully compatible with Mac device’s latest OS versions, runs natively on Apple® Silicon, and is notarized by Apple.

Quickly troubleshoot issues on Mac devices

- Use integrated remote support to resolve issues on Mac devices, screen share, and transfer files.
- Fix issues without interrupting end users, right from the main RMM dashboard, with remote background management for Mac.

Did you know? RMM now includes support for the latest Mac security posture to help keep user interruption to a minimum!

Monitor Apple devices via Mobile Device Management

- User-approved Apple device management (see Mobile Device Management in RMM feature sheet for more details).

Back up Mac documents to the cloud and recover them easily

- Exceed client expectations by helping protect their documents automatically, with support for over 50 document types and 28 days of storage (with 56 versions).
- Give clients peace of mind that documents are backed up twice per day and can be easily recovered.
- Provide business continuity and help mitigate potential disasters by restoring critical business documents.

Protect Mac devices from viruses and malware

- Manage antivirus for Windows and Mac from the same dashboard.
- Increase efficiency by using the same security workflow for Mac and Windows.
- Trust that RMM is designed to protect and monitor endpoints 24/7.